

Visionize® Lab Suite Connectivity Guide

Eppendorf Mastercycler® X50

Please follow the following instructions to get your Eppendorf Mastercycler® X50 connected to Visionize® Lab Suite.

1. Make sure that the device is located close to an active Ethernet wall port and all IT prerequisites are fulfilled by the customers local IT network.

URL	Port	Protocol
*.eppendorf.com	443 TCP	MQTT via web sockets
Important: Please make sure that date, time and time-zone is set correctly at the device. We recommend using an automatic date and time server.		

2. Collect all technical information of your device
(Menu > Settings > About this Mastercycler X50)
 1. Serial Number
 2. Software Version

3. Confirm with the Visionize® [Pre-Sales Checklist](#) whether the devices fulfills all requirements.
4. Connect the device with the local IT network via a standard Ethernet cable.
5. Log in into your Visionize® Lab Suite account
 1. Find your Visionize® Lab Suite [here](#)
6. Register the device (Device Management > Add Device+ > A Visionize Touch Enabled Device > Enter Serial Number > Submit Device Registration Request > Accept Device Registration Request)

If an internet connection is established, a small cloud icon is shown in the top black menu band here.

The serial number can be found on device plate.



Test the Visionize® cloud connectivity on the device:
Menu > Contacts & Support > Diagnostics > Check Cloud Connectivity Prerequisites

The Ethernet port can be found on the backside of the device.

